

# Alliance State Forum

October 17, 2024

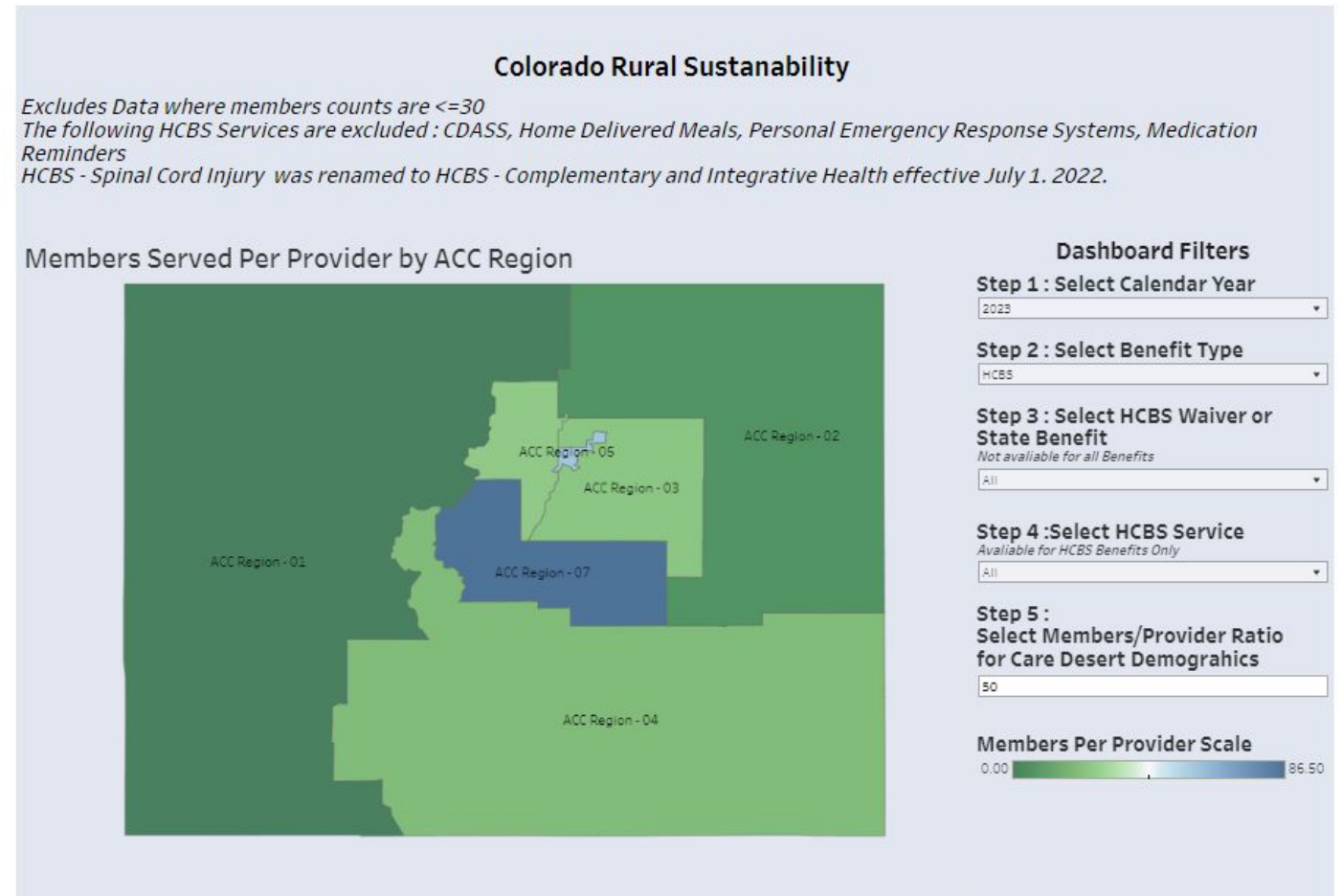
# Agenda

- Rural Study
- Base Wage
- Personal Care, HMK (and HMA) services are all moving to CFC on July 1, 2025
- Case Management Update
- Redetermination

# Rural Study

*Any updates on the rural sustainability study?*

- Interactive Heatmap Dashboard is [posted!](#)
- Report on strategies for rural sustainability: Identifies collaboration opportunities among hospitals, clinics, and HCBS providers to reduce costs and share resources, while considering varying cost structures also will be shared in November.



<https://hcpf.colorado.gov/Rural-Sustainability-Heatmap>

# Base Wage

*How will the state approach existing base wage requirements if there are proposed provider rate cuts?*



- The budget will be public Nov. 1st and there will be a lot that will happen during session.
- We will watch closely what happens and communicate any changes accordingly.

# Personal Care / Homemaker Moving to CFC

*Other than the Class B licensing requirements for PASAs are there any changes to Medicaid/PAR/ Case management processes or any changes to billing that providers should be aware of?*

- We do not expect there to be other changes to provider requirements.
- All current HCBS providers for these services will be automatically enrolled as providers under CFC when CFC launches.
- CFC services will have their own procedure code and modifier that a provider will use to bill, when the service is provided under CFC.
- At this time, there are no changes to PARs or Case Management processes for CFC.

# Case Management Update

- We have spent a decade working towards our shared goal. Unfortunately, the convergence of several changes at once led to **increased workload and system challenges**.
- Depending on where you are in the state, the experience of member & providers may be different.
- **We appreciate your ongoing support.** We ask that you continue reaching out to CMAs directly to resolve issues and can leverage our state escalation process if needed.

**Our goal remains the same:**  
Create a system that will ease access and create a robust case management infrastructure that will support people.

# Case Management Update- Stabilization

- Each CMA is experiencing the challenges differently, so we have been taking a community approach.
- Meetings with each CMA occurring monthly to discuss strategic approach to:
  - Timely access to services,
  - Backlog of case management activities, if any,
  - Stabilization of staffing,
  - Provide ongoing technical assistance.
- Meeting collectively with all CMAs to coordinate and ensure clear, consistent communication.



# LTSS Stabilization/Escalations

[LTSS Stabilization Website](#): Updated this week

[Health First Colorado and Child Health Plan Plus Grievance Form](#)

- Now available in Spanish! In the webform click “Para español, por favor haga clic aqui” to translate.



# Redetermination / PAR Issues

*Could HCPF comment on the plans for the auto-renewals going away? What is the timing, and do they feel the counties and CMAs are prepared to deal with Medicaid and PAR renewals?*

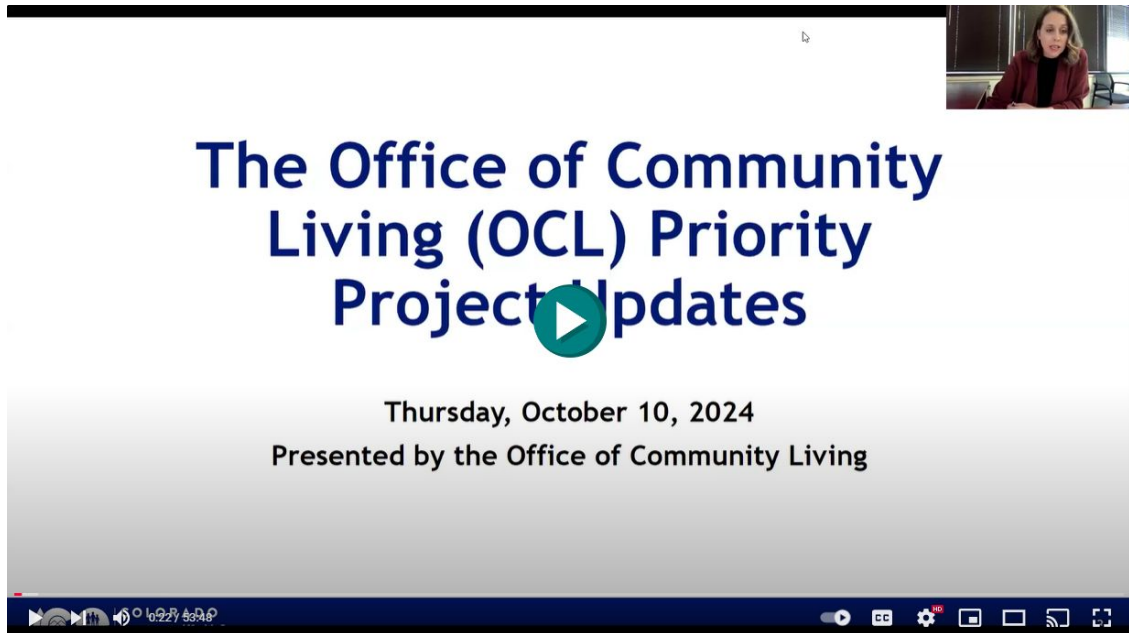


HCPF will be moving to a new process in early 2025. We will be providing more information about this soon.

# Priority Project Updates

Recent announcement and overview of our priority projects including:

- LTSS Stabilization
- Community First Choice
- Colorado Single Assessment and Person-Centered Support Plan
- Person-Centered Budget Algorithm
- Supports Intensity Scale Decommissioning



See: [Webinar Recording](#), [Slide Deck](#), [Memo 24-024](#)



# Questions Discussion

# Thank you!