## Alliance Summit

Bonnie Silva, Director Colin Laughlin, Deputy Director Amanda Lofgren, Case Management & Quality Performance Division Director

### **Office of Community Living**





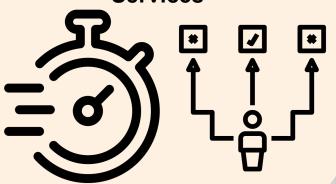
- Year End Recap Successes from last Fiscal Year
- What's Next Priorities for this Fiscal Year
- Office of Community Living Updates
  - American Rescue Plan Act- Home & Community Based Services Updates
  - Department of Justice Updates
  - Program Updates

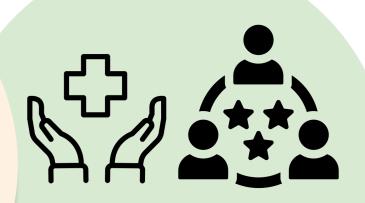


## **Future State of LTSS**



High Quality Services Available In The Location That Meets People's Needs And Desires Streamlined Access And Ease Of Ongoing Navigation Of System and Services





Strong, High Quality Network Of Providers With a Skilled Workforce



## Looking Back At Our Successes

- **Much needed support for Direct Care Workers**
- Transformational ARPA Spending Plan Approval
- ★ 500 New DD Waiver Enrollments
- CMS Approval of Final Settings Rule State Transition Plan, Rule Codified in CO
- **\$5** Mil Additional MFP Grant Funding





## Looking Back At Our Successes

- Unprecedented rate increases for HCBS
- Program growth in community-based programs (most significant growth in programs for people with the <u>most</u> <u>complex needs</u>)
- Becoming a national leader in
   Electronic Visit Verification (EVV)





## Office of Community Living FY22/23 Priorities

#### American Rescue Plan Act Home & Community Based Services

Successfully launch & monitor all 63 Home & Community Based initiatives



#### Federal Compliance

Lead cross-agency efforts to remediate the Department of Justice findings



#### Case Management Redesign

Implement case management redesign to ensure a high performing case management system



#### Direct Care Workforce

Execute actions to address the critical staff shortages; including the implementation of wage increases, training, & new technologies



#### **Skilled Nursing Facilities**

Create a plan to transform the nursing home industry and provider to ensure sustainability and quality





## American Rescue Plan Act: Section 9817 Home & Community Based Services Updates



## **ARPA HCBS By the Numbers**

10% Enhanced FMAP from April 1, 2021 - Dec. 31, 2024 resulting in:

### 63 Projects

12 Grant & Pilot Projects Approx. \$100M

### 4,000+

total attendance at ARPA Stakeholder Engagement Opportunities



**90%** Directly benefiting the community \*3.5% Admin

### 28 months left to spend it End date: **Dec 31, 2024**

### 24,081

page views on the ARPA webpage



## **ARPA HCBS Spending Progress**

	Item	Total Committed	Expenditure	Encumbered
FY21/22				
	Admin (Contracts, FTE, & Grants)	\$5,565,844	\$3,083,963	\$2,481,881
	Estimated Increases to Services	\$82,431,831	\$82,431,831	\$0
FY22/23*				
	Admin (Contracts, FTE, & Grants)	\$6,971,488	\$392,223	\$6,579,265
	Estimated Increases to Services	\$11,909,276	\$11,909,276	\$0
	TOTAL:	\$106,878,439	\$97,820,293	\$9,061,146

\*Through July 2022



## ARPA Current & Upcoming Grant Opportunities

#### **Open Grant Solicitations:**

- Connect Case Management Agencies to Admission, Discharge, & Transfer Data Pilot
- Innovative Models of Care Grant

### To Be Released Soon:

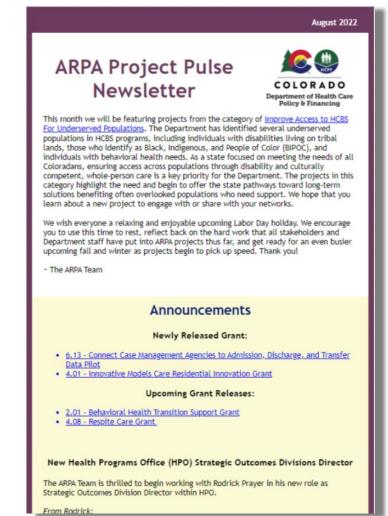
- Respite Care Grant
- Behavioral Health Transition Supports Grant
- Digital Transformation & EHR Upgrades

#### Learn More: https://hcpf.colorado.gov/arpa/arpa-grant-opportunities



## Latest ARPA Newsletter!

Be sure to stay up-to-date with the latest information, opportunities for funding & ways to engage through the ARPA Newsletter & the ARPA Website!





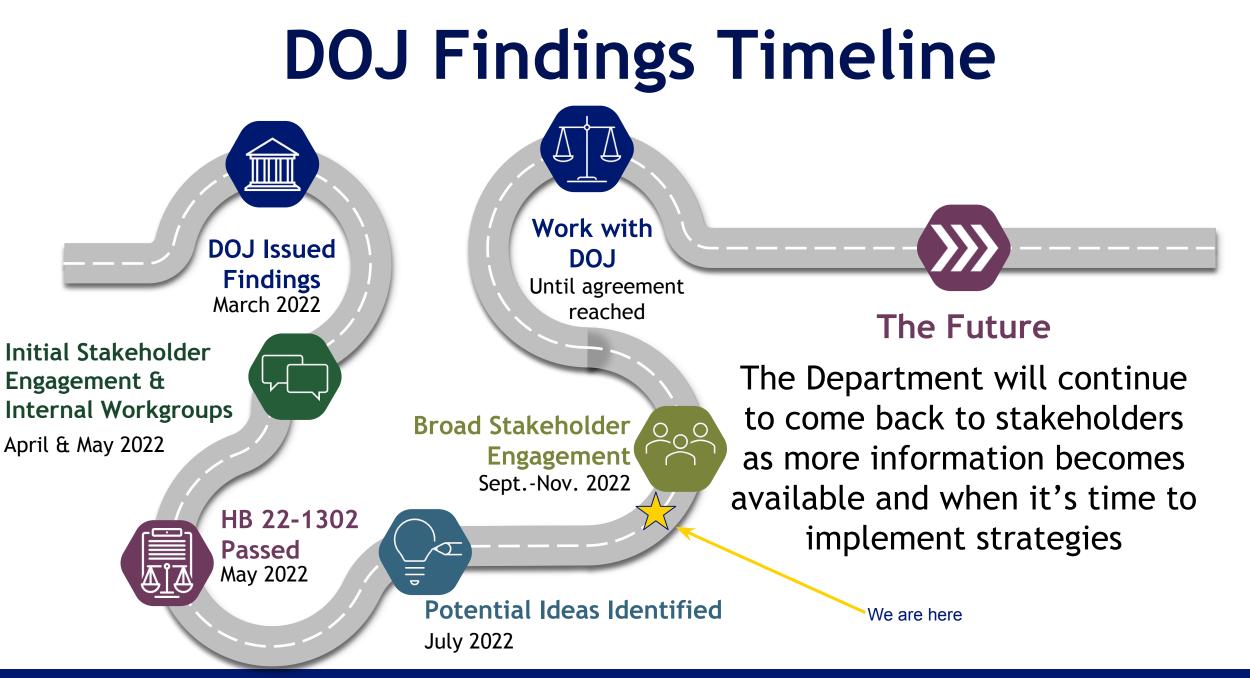
## Federal Compliance & Innovation



### **Department of Justice Findings**

- Provide information to prevent unnecessary institutionalization
- Provide effective transition services
- Expand access to the community based service system
- Increase access to integrated housing







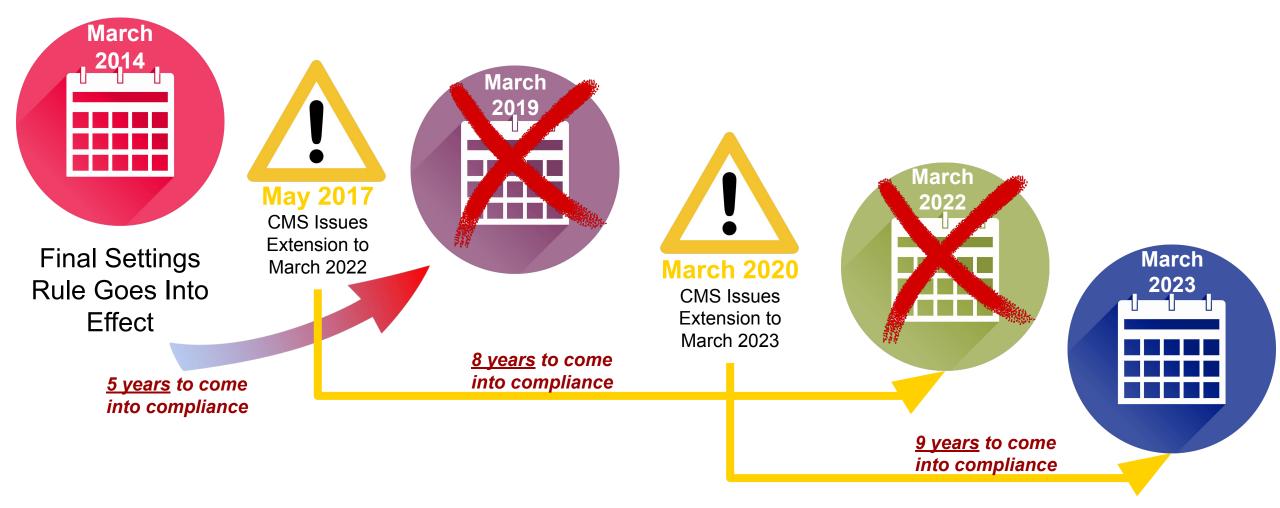
## **DOJ Stakeholder Meetings**

Meeting TitleMeeting DateTimeTarget AudienceTransition Stakeholder Advisory Council: Kick OffSeptember 1, 20222:30-4:30pmAll StakeholdersDisability, Older Adult, & Advocacy Community: Monthly Stakeholder WebinarSeptember 15, 20229:30-10:30amAdvocates and membersProviders Monthly Stakeholder WebinarSeptember 15, 20223:30-4:30pmAll HCBS ProvidersNursing Facility Advisory CouncilSeptember 21, 20223:4:30pmNursing Facility ProvidersBi-Monthly Case Management Redesign Meeting: Community Centered BoardsSeptember 22, 202210-11amCommunity Centered BoardBi-Monthly Case Management Redesign Meeting: Single Entry PointsSeptember 22, 202211-12pmSingle Entry PointTransition Stakeholder Advisory Council: Summary and Wrap UpNovember 3, 20222:30-4:30pmAll Stakeholders				
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		September 22, 2022	11-12pm	Single Entry Point
	-	November 3, 2022	2:30-4:30pm	All Stakeholders

https://hcpf.colorado.gov/OCL-stakeholder-engagement



## **Settings Final Rule Extensions**





## Settings Final Rule Next Steps

The schedule for implementing the HCBS Settings Final Rule is set forth in the <u>Statewide Transition Plan (STP)</u>. Key upcoming deadlines **are in effect** and include:

Milestone	Completed By
The Colorado Department of Public Health & Environment (CDPHE) will complete <b>verification</b> of updated Provider Transition Plans (PTPs)	September 14, 2022 (for residential settings) and October 14, 2022 (for nonresidential settings)
HCPF will send <b>provisional notices</b> to providers that have settings determined to be noncompliant, as well as to individuals receiving services at these settings (and/or guardians and any other legally responsible parties) via their case managers	September 21, 2022 (for residential settings) and October 21, 2022 (for nonresidential settings)
HCPF will complete <b>informal reconsideration</b> of settings and send final notices to providers and individuals, beginning the individual transition process where necessary	November 17, 2022 (for residential settings) and December 16, 2022 (for nonresidential settings)
End of transition period, with <b>termination of Medicaid HCBS funding</b> at noncompliant settings	March 17, 2023



## **Program Updates**



## **DD Waitlist Updates**

Current timeline for people getting off the waitlist & average length:

- On average, people are on the waiting list for 6 years, as of July data
  - An individual can be put on the waitlist 4 years before their age eligible date

#### Challenges with getting off the waitlist:

- Provider capacity to serve the members who have been authorized for enrollment, which can delay enrollment into the waiver
   This is compounded in rural areas
- Members with complex or co -occurring are having difficulty with find a willing and qualified provider to meet their needs, delaying enrollment further



## **DD Waitlist Updates**

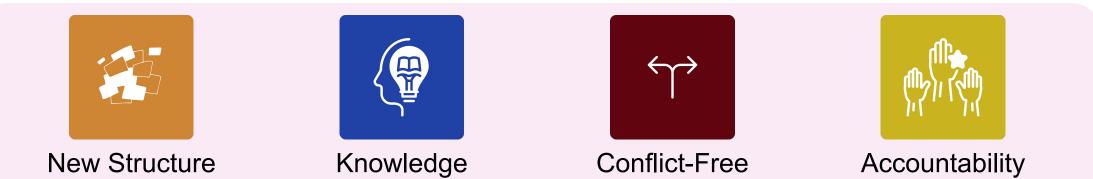
#### Impact of the waitlist on particular populations:

- HCPF targets 7 specific populations Homeless, Danger to Others, Danger to Self, MANE, Aging Caregiver, Youth transitioning from IDD waivers, & Deinstitutionalize
  - HCPF added an 8th population by for the SLS Flexibilities process
- Increase in requests for homeless situations, though often they are strictly asking for a housing resource & don't meet criteria for the DD waiver
   A need for additional housing options in the community
- Increase in individuals experiencing behavioral health crisis & their SLS budget is insufficient to meet their needs
  - □ These are usually classified under danger to self/others



### **Case Management Redesign Framework**

### **Policy Framework**



### **Assessment & Support Plan Framework**





= Milestone Updated: April 2022

	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	Jul 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23
CM Rate Analysis			e Analysis t. Contractor]	]	Fin	alize CM Rat	e Analysis [[	ept. Contrac	ctor]	Review	Rate Struc	ture [HCPf	F / CMAs]						1
CMA Quality Metric Development					Draft CM Metrics for CMAs [HCPF]	on CM	gagement Metrics ' CMAs]	Re	eview CCM Da	[HCPF]	ut on CM & Revised Language	ics							
CMA Training & Development	CM	/A LMS Devel Stakeh		JPF/	Care	& Case Man	agement Too	ol Training [Cl	MAs]									Begin Ne Training S [HCPF /	Support
Federal Approval							Determine	Needed [H	ate Plan Char ICPF]	+	Com [Stakel	SPA Public nment holders]	Waiver	proval of rs / SPA CPF]	CMS Rev	view & Appro [CMS /	oval of Waive / HCPF]	SPA/Waive	rrs Effective
Rule & Regulation Updates	_	CM / Waiv		egulation Draf CPF]	ft Updates	Input or	n Rule & Reg [HCPF / St	ulation Draft akeholders]	Updates			Comment holders]		iles Drafted CPF]	Medical Board Re Approva	eview &	l		Effective 1/23
New CMA Contracts			Draft New	v CMA Contra	acts & RFP [HC	CPF]				RFP In eClea	rance [HCPF	-]		n for CMA es [CMAs]	I		CMA Awardees Notified [HCPF]		CMA Transition Begins [HCPF / CMAs]
Member Updates			Quarterly Webinar [HCPF]			Quarterly Webinar [HCPF]			Quarterly Webinar [HCPF]			Quarterly Webinar [HCPF]			Quarterly Webinar [HCPF]			Quarterly Webinar [HCPF]	

## **SLS Flexibilities**

- Understanding the Impact of the SLS Flexibilities
  - FY20/21- approx a dozen members approved an exception to receive additional services
  - Respite, SCC, Mentorship and Personal care were almost equally requested for the members
  - Program staff will continue to monitor the requests and approvals for exceptions to receive additional services



## Workforce Updates

- Data Infrastructure Project
  - Contract with Vital Research to survey direct care workers beginning of November 2022
  - Surveys will ask specific satisfaction levels of working conditions, autonomy, work environment and overall fulfillment of being a direct support professional
  - Data will be used to support workforce initiatives, government partnerships, baseline data, and policy planning



## Workforce cont.

- Standardized Core Curriculum
  - Contracting with UCCS to develop 16-20 learning modules that will provide the fundamentals for those performing personal care/homemaker services
  - The next steps for this project will be establishing the Curriculum Advisory Group, finalizing the curriculum outline, and developing the pilot implementation and monitoring plan



## Workforce cont.

- Training Fund
  - RFA expected September 2022 for both the Individual and HCBS Provider Training Grants
    - Individual Grants up to \$500
    - HCBS Provider Grants up to \$100,000
  - Project ECHO is a continuing education series for BCBAs focusing on evidence-based strategies to support individuals with moderate-to-severe problem behaviors with Drs. Patrick Romani & Mat Luehring (University of Colorado School of Medicine).
     Monthly from September 2022-February 2023



## Workforce cont.

- Rural Sustainability
  - September 1<sup>st</sup> is the kick-off meeting with HMA to begin work on the heat mapping tool that will be used to identify care deserts across the state of Colorado. The heat map will also collect information on available services & resources in each region.
  - The heat map will inform the possibility of geographic modifiers that will consider regional differences, such as cost of living, distance to services, etc. It will also help identify resources & explore shared systems in our rural communities.





- The ARPA 2.11% provider rate increase ended July 31st, 2022
- The approved 2% across the board rate increase went into effect July 1st, 2022
- Visit the <u>website</u> for current posted rates



### Home and Community Based Services Rates

¢25244	FY 21-22						FY 22-23											
\$253M Total	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Jun 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23
2% Across the Board Increase										Bega	n July 2	022 &	Contin	ues Or	igoing			
2.11% Temporary Increase for Direct Care Services	Tei	mporai	ry for A	pril 20	21 - Jul	y 2022												
2.11% Temporary Increase for Case Management								Te	empora	ry for <i>i</i>	April 2(	0 <b>22</b> - Ju	ine 202	23				
25% Temporary Increase for Respite	Apr	porary f ril 2021 rch 202																
\$15/hour Base Wage Requirement for Direct Care Workers						E	Began J	anuary	2022 8	& Cont	inues (	Ongoin	g					
Additional Targeted Rate Increases										Begar	n July 2	2022 &	Contin	ues Or	ngoing			29

## Questions?



### **Nursing Home Transformation**

Post-COVID need to reimagine Nursing Facilities: Consider what clients want, their individual needs, and their safety

Challenge	Approach
Staffing Crisis	<ul> <li>One-time payment to relieve staffing pressure</li> <li>Annual supplemental payment contingent on paying at least \$15/hour</li> </ul>
Instability of the Industry & Changing Consumer Preference and Needs	<ul> <li>In collaboration with stakeholders, develop a state-wide long-term sustainability plan</li> <li>Review and update provider reimbursement policy to prioritize quality, sustainability and fiscal stewardship methodology</li> </ul>



# Program for All Inclusive Care for the Elderly (PACE) Innovation & Leadership

Ensure quality care in an increasingly high demand program

Challenge	Approach
Lack of PACE Specific Oversight	<ul> <li>Engage with stakeholders to develop, analyze and recommend a PACE oversight structure</li> </ul>
	<ul> <li>Establish, administer, and enforce minimum regulatory standards and rules for the PACE program</li> </ul>
Growing Demand with Limited Insight into the Type or Quality of Services Received	<ul> <li>Collect encounter data from PACE organizations to understand the services being delivered</li> <li>Develop a pay for performance structure driven by key performance metrics</li> </ul>

