



# Risk Management Services

## SUPERIOR SERVICE, EXCEEDING EXPECTATIONS



Philadelphia Insurance Companies' (PHLY) Risk Management Services (RMS) puts you at the center of everything we do. We're driven to achieve results that matter to you, such as:

- **Peace of mind** from policies/procedures that are well developed and executed
- **Action plans to reduce accidents** and claims, along with a partner to help you achieve them
- **Complete safety and risk management projects** using PHLY's on-demand tools and services
- **Satisfied clients** and other stakeholders, thanks to practical consultation and solutions provided by PHLY's RMS group

### Onsite Consultation

Sometimes, meeting in person is the best way to get things done. Ask us about:

- **Exposure deep dives:** We can analyze and address what's driving up your losses or risks  
Examples: Analysis of slips/trips/falls, sexual abuse controls, property preservation, fleet safety
- **Program assessment:** Let us review and help improve your existing risk management programs  
Examples: self-inspection, new-hire orientation, driver qualification, violent assault response, business continuity
- **Training:** We are at your service for train-the-trainer sessions or other training needs  
Examples: Defensive driver, accident investigation, employment practices liability, hazard identification
- **Content development:** We can help you write newsletters, training curriculums, or policies/procedures  
Examples: Property management, security and crime prevention, distracted driving, third party liability
- **Site reviews:** Allow us to identify, evaluate, and consult on your physical and program risks and controls  
Examples: Fire safety, water intrusion, client and guest injury prevention, waivers, and risk transfer

### Proprietary PHLY Online Services

Other times, your preferred method of assistance may be through web-based services, such as:

- **e-Training:** Interactive training available at no additional cost and with unlimited usage
- **E-flyers:** Topical, risk awareness documents with practical, recommended controls
- **PHLY Blog:** Timely articles diving into specific risks, resources, and products
- **Downloads:** Sample policies, programs, checklists, and educational aids
- **Interaction:** Request boiler inspections, respond to recommendations, or contact us

### Contact

For questions about your organization's risk management needs and information on PHLY's Risk Management Services please contact PHLY RMS:

- **Phone:** 1.800.873.4552 #4 (Mon-Fri 8:30 a.m. - 5:00 p.m. ET)
- **E-mails:** [phlyrms@phly.com](mailto:phlyrms@phly.com)

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# SUPERIOR SERVICE, EXCEEDING EXPECTATIONS - *continued*

## Partnered Services

PHLY RMS has partnered with leading organizations to bring you valuable risk reduction services and products. The following are a sampling of these solutions:



**PHLYTrac** PHLY's telematics tool providing an online dashboard that tracks location, speeding, hard braking, and other fleet statistics - PROVIDED AT NO COST TO ELIGIBLE PHLY CUSTOMERS!

[PHLYTRAC](#)



**IntelliCorp** Provides a discounted background check package as well as discounted pricing for add-on services, such as Motor Vehicle Reports (MVRs).

[IntelliCorp](#)



Through the **WEMED Loss Assistance Hotline**, Provides two hours of legal consultation per occurrence. Provided at no cost for our Management and Professional and EPLI policyholders.

[Wilson Elser](#)



**In2vate** Provides web-enabled employment practices services, including training and management tools for harassment and discrimination.

[in2vate](#)



**ABUSEPREVENTIONSYSTEMS**

**Abuse Prevention System** Online training and policy support to help improve the safety of child-serving operations (at no cost to our customers with Abuse coverage).

[Abuse Prevention System](#)



Alert  
Lockdown  
Inform  
Counter

The **ALICE Training Institute** trains and provides strategies for surviving an armed intruder event; ALICE is supported by educators and law enforcement nationwide as their new standard of care. Services are available online, onsite, and through PHLY sponsored seminars.

[Contact ALICE](#)



The **Nonpro it Risk Management Center's** Affiliates Program offers practical risk management resources, including webinars, unlimited consultation, and discounted template programs, training, and materials.

[Register here](#)



The **eRisk Hub** web portal brings cyber security tools and resources to you, including an incident roadmap, risk manager tools (including a self-assessment and state breach notification laws), a learning center for best-practices, a news center, and eRisk resources to locate external experts.

[eRisk Hub](#)



**CardioReady** provides cardiac readiness audits, certification services, AED/CPR training, and AED equipment to purchase for YMCAs, health clubs, and general business sites.



RMS WEB-BASED TRAINING

**SmarterNow** PHLY's no-cost Learning Management System that provides online training, assignment, and reporting capabilities. Trainings include defensive driver, discrimination in the workplace, security awareness, and many more

[SMARTER NOW!](#)

These services are provided at no cost, discounted pricing, or other cost sharing arrangements depending on the service.

800.873.4552 | **PHLY.com**

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To Be a Good Company